

## Quality Policy

Bernipave Pty Ltd is a private Australian owned company, based in New South Wales with services operating primarily across Sydney and the north and south coast. Bernipave operations include the provision of civil road maintenance and restoration services including the supply, laying and paving of asphalt and concrete surfaces and associated services for State, Local Government bodies and Private Clients.

### **Commitment:**

The principle factor in the continued improvement of Bernipave is the incorporation of Quality into all projects, services, equipment and systems of work to meet the ongoing needs of all interested parties. Bernipave have determined not to communicate publically our quality policy unless requested under legal or contractual obligations or by Interested Parties

### **Objectives:**

- Identify and understand the interested parties that contribute to Bernipave in order to ensure the needs of these parties and are met.
- Provide services which meet interested parties needs and expectations as well as all legislative and regulatory requirements.
- Maintain a quality system to meet ISO9001 Quality Management Systems requirements.
- Implement appropriate actions for all interested parties complaints and issues in order to prevent or reduce undesired effects.
- Endeavour to ensure projects are on time, every time.
- Improve performance by continually reviewing and analysing all aspects of the Quality system to identify and address the risks and opportunities of all interested parties.
- Support Workers by providing leadership through instruction, training and supervision.
- Provide effective relationship management for all interested parties through continuous communication and co-operation.

### **Responsibilities**

#### **Top Management will ensure that:**

- The Quality system is established and continuously monitored and measured for it's effectiveness.
- The Quality systems inputs and outputs are inline with the needs of all interested parties.
- Through it's leadership actively promote, communicate and report on the effectiveness of the system and the associated opportunities for improvements and changes to the system.
- Provide the appropriate human resources, skills, technology and financial resources to meet all commitments.
- The Quality system is relevant and conforms to the requirements of ISO9001 Quality Management Systems.

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**Workers will ensure that they:**

- Follow all Bernipave's policies and procedures.
- Accept responsibility for the quality of work and services they deliver.

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Director

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Director

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